

# Emergency Response Times - Hazard Class 3



Reporting period: 01 July to 30 September 2022

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

## Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Kyneton	24	14	9	64%	12:24
07	Geelong West	25	14	14	100%	07:51
08	Berwick	109	22	22	100%	08:47
08	Dromana	24	10	7	70%	10:54
08	Hastings	31	14	14	100%	09:27
08	Officer	32	13	12	92%	07:57
09	Warragul	38	16	14	88%	10:01
10	Sale	40	10	6	60%	14:20
12	Kilmore	24	10	9	90%	09:50
13	Emerald	21	13	12	92%	08:19
13	Montrose	26	16	16	100%	06:20
14	Kalkallo	48	22	12	55%	12:50
14	Werribee	108	36	35	97%	09:19
14	Wollert & District	26	13	6	46%	13:56
14	Wyndham Vale	59	21	19	91%	09:48
15	Bacchus Marsh	45	13	13	100%	08:50
15	Ballarat	59	19	17	90%	11:36
15	Wendouree	54	12	11	92%	09:50

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18	Irymple	16	10	9	90%	09:37
18	Swan Hill	26	10	10	100%	08:22
22	Cobram	16	12	7	58%	11:50

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 17 October 2022 and may be subject to change.